



YOU'LL BE GLAD TO CALL IT HOME.

RESIDENT ALERT

February 2, 2021

Dear Resident,

Happy New Year to everyone. As we are now are facing the cold winter months we at the Allegheny County Housing Authority (ACHA) and the residents must take proactive approaches to prevent damage to our properties and your homes. Unfortunately, we have been experiencing several frozen lines due the to the windows being left open and air conditioning units remaining in the windows.

PLEASE NOTE: All air conditioning units that have not been permanently installed through ACHA Modernization of the building must be removed from windows. If the air conditioning window units have not be removed by **Friday, February 5, 2021**, the ACHA maintenance staff will be assigned to remove them. There will also been a maintenance fee of \$25.00 charged to the resident for removing the air conditioning window units.

Also, we are now experiencing main sewer clogs at our sites due to feminine hygiene products, paper towels, and sanitize wipes being flushed down the toilets. We must stop this practice immediately. All used feminine hygiene products, paper towels, and sanitize wipes must be properly disposed by putting them in trash bags. When these personal hygiene products get flushed down the toilets they are coming together and blocking all water flow causing major back-ups. This can affect your unit as well as other units at your site.

This action is immediately necessary to protect your apartment and the ACHA property in general. Thank you for your attention to these important matters. If you have any questions, please contact your property manager as soon as possible.

Thank You,
Allegheny County Housing Authority
Housing Management Operations